

# Tribal Lifeline:

## **FREE Basic Local Phone Service**

Or

## **a Reduced Price on Internet Service**

- Eligible Tribal customers can receive **FREE basic** unlimited local telephone service through the Federal Tribal Lifeline Program. This **does not include** enhanced calling features such as voice mail, caller ID, call forwarding, internet or long distance telephone service.
- Unlimited Basic local telephone service provides access to emergency, operator, interexchange, and directory assistance services.
- With Tribal Lifeline your basic local telephone service is **FREE**. Without Tribal Lifeline you would pay \$24.50 per month for basic local telephone service (plus any applicable fees & surcharges.)

Or...

- You can receive the Lifeline discount on your 10 Mbps internet service. If 10M isn't available, the discount can apply to 4 Mbps or 6 Mbps internet service.

### **FREE Phone Connection through the Federal Link-Up Program**

- Along with **FREE** basic local phone service, Tribal customers eligible for Link-Up will receive **FREE** telephone connection for first-time service at their residence.
- The Link-Up discount does not cover installation of wiring inside the house.
- Sacred Wind provides an inside wiring installment plan for their Lifeline customers to spread this cost over a 12 month period.

### **Toll Restriction Service – Keeping Your Monthly Phone Bills Low**

- For customers participating in the Federal Tribal Lifeline program, Sacred Wind provides Toll Restriction Service at no charge.
- To help keep the cost of your telephone down, Toll Restriction Service restricts callers from making long distance calls. Even with this toll-restriction program, you will still be able to place long distance calls using a pre-paid calling card.
- Our customers may also control the cost of long distance calls by subscribing to our Unlimited Long Distance Service for \$20.00 per month.



#### **Sacred Wind Communications**

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Call Us Toll-free at:

**1-877-722-3393**

*We Speak Navajo (Diné). Diné bizaad nihit bééhózin.*

[www.sacredwindcommunications.com](http://www.sacredwindcommunications.com)

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## Qualifying for Tribal Lifeline and Link-Up

This federal telephone assistance program provides monthly discounts for qualified Native American customers on their basic local telephone service, making this service **FREE**.

✚ **Eligibility** for Tribal Lifeline requires residence on tribal land & evidence of participation in one of the following programs:

- Head Start
- Food Distribution Program for Indian Reservations (FDPIR)
- Medicaid
- Food Stamps (SNAP)
- BIA General Assistance Program
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance Program, including Section 8, Tribal
- Tribal Temporary Assistance Needy Families (TTANF)
- Veterans Pension and Survivors Pension Benefit

Or...

✚ You may also qualify for Tribal Lifeline by meeting certain household income requirements and will need to provide evidence of income with a copy of one of the following documents:

- Last year's federal or state income tax return
- Retirement or Veteran's Statement of Benefits
- Divorce Decree showing alimony or child support
- Social Security Statement of Benefits
- Pay Check Stubs
- Tribal Notice Letter of Participation in General Assistance

### New Federal Lifeline Rules

- '1 per-household-rule' means that there can only be 1 Lifeline benefit participant in a "household"
- A "household," as defined for Lifeline purposes, is a person(s) living at the same address and living as an "economic unit"
- More than 1 "household" could live at the same address and each could receive Lifeline benefits
- To retain federal Lifeline benefits, a Lifeline recipient must re-certify annually.
- Willfully making false claims to receive Lifeline benefits is a violation of federal law.
- Only eligible consumers may enroll in this program and Lifeline benefits are non-transferable

If you have any questions about Tribal Lifeline or would like more information about **FREE** basic local telephone service or a reduced price on internet service, please call one of our Navajo-speaking Customer Service Representatives at our Sacred Wind Business Office at **1-877-722-3393** (toll free) or if you're in the Gallup area, you may call us at **505-905-6000**.



**1-877-722-3393**