

## Limited English Proficiency (LEP)

- **Limited English proficiency (LEP)** is a term used in the United States that refers to a person who is not fluent in the English language, often because it is not their native language.
- **Executive Order 13166** specifies provision of language assistance to limited English proficient (LEP) individuals.
- **Title VI, Civil Rights Act of 1964** bans discriminatory actions, such as disparate treatment or denial of services, which include any barriers to services based on language.
- **Language assistance measures include, where appropriate:**
  - Forms translated into LEP (NAVAJO).
  - Notification of services translated into (Navajo).
  - Program staff who are bilingual (Navajo) to aid with oral translations.
- Sacred Wind's website, bills, Disconnect Notices, etc. have a statement in Navajo mentioning that we have Navajo speaking employees to assist LEP individuals.

