

**Official Notice of Increase in Residential Rates
Affordability Benchmark Rate Increase**

This is to inform you of upcoming changes to your telephone bill that will take effect on January 1, 2022.

The Federal Communications Commission ("FCC") advised that the residential urban rate across the country currently averages much higher than New Mexico residential local exchange rates. The FCC conducted a national survey of telecommunications rates and determined that the current national average urban rate is \$33.73 per month.

In an effort to bring New Mexico residential basic local rates closer to parity with urban rates, the New Mexico Public Regulation Commission ("NMPRC") has required that all New Mexico telecommunications companies raise their basic local exchange rates by \$1.00. This is being done to provide comparability between urban and rural rates. Therefore, as required by the NMPRC, under Case No. 21-00176-UT, the residential local basic exchange rate will increase as follows:

- Effective January 1, 2022 from the current \$18.00 to \$19.00.

Tribal Lifeline customers will not be impacted by this change as this increase will be offset by an equal increase in the Tribal Lifeline discount.

We value your business and if you have questions, you may contact us at 1-877-722-3393.

Sincerely,
Sacred Wind